



**Client Information**

How did you hear about us? \_\_\_\_\_

Owner's Name \_\_\_\_\_ Home # \_\_\_\_\_ Cell # \_\_\_\_\_

Work # \_\_\_\_\_ Email \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Emergency Contact Name \_\_\_\_\_ Emergency # \_\_\_\_\_

Others authorized to pick up your pet:

Name \_\_\_\_\_ Tel # \_\_\_\_\_

Name \_\_\_\_\_ Tel # \_\_\_\_\_

Name \_\_\_\_\_ Tel # \_\_\_\_\_

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**Pet Care Agreement**

*This agreement shall be in force from the date signed and for all visits thereafter to Woof Pet Resort.*

I, \_\_\_\_\_ ("Owner"), hereby certify that my pet(s), listed in any Pet Profiles submitted by me to *Woof Pet Resort*, is/are in good health and have not been ill with any communicable diseases in the last 30 days; and that my pet(s) has/ have current vaccinations for rabies, distemper, parvovirus, bordetella, and canine influenza. Pets arriving with fleas and/or ticks may be treated for same at *Woof Pet Resort* discretion and at my expense. I further certify that my pet(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other pet, except as disclosed under part 8 (a) and (b) of this agreement. I give authorization to the staff of *Woof Pet Resort* to speak with my veterinarian and/or their staff to confirm my pet(s) vaccination status, date of surgical alteration, and medical history. **These certifications are continuing and ongoing in nature and if their underlying bases changes, I will so notify Woof Pet Resort.**

**I have read and understand the following:**

1. *Woof Pet Resort* is an open play environment and because of this there are inherent risks, which even when closely monitored, may result in the following: i) transfer of communicable illness such as, but not limited to, bordetella virus ("kennel cough"), and ii) superficial and/or serious injuries such as, but not limited to, broken nails, sore pads, minor abrasions and/or cuts.
2. *Woof Pet Resort* agrees to exercise reasonable care for the pet delivered by the Owner to *Woof Pet Resort* for boarding and/or daycare, and to keep its premises sanitary and properly enclosed. It is expressly agreed by Owner and *Woof Pet Resort* that *Woof Pet Resort's* liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$1,000.00 per animal delivered. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of *Woof Pet Resort*. I further agree that *Woof Pet Resort* shall not be liable for any costs, attorney's fees or expenses incurred in connection with any claim, action or proceeding occurring as a result of my pet's participation at *Woof Pet Resort*.
3. *Woof Pet Resort* reserves the right to administer aid and/or use any available veterinarian for my pet should the need arise, whether or not *Woof Pet Resort* can reach me or my emergency contact. I assume full financial responsibility for any and all veterinary expenses incurred, in addition to other fees incurred for services provided at or by *Woof Pet Resort*.
4. I agree to pay the rate for services in effect on the date my pet(s) attend(s) *Woof Pet Resort* prices are subject to change at any time. No pet will be released until all charges are paid in full. Cancellation fees may be applied for reservations cancelled less than 24 hours prior to a scheduled reservation. Owner further agrees to pay all costs and charges for special services requested and all veterinary costs for the pet during the time said pet is in the care of *Woof Pet Resort*.

5. I am solely responsible for any harm and/or damage caused by my pet(s) to persons, property or other pets, while my pet(s) is/are attending. Costs for repairs to property will be my sole responsibility.
6. Reservations are accepted but not guaranteed without verification of *Woof Pet Resort* requirements.
7. *Woof Pet Resort* reserves the right to refuse services or admittance to any pet for any reason, including without limit, if it appears to us the pet is sick, injured, in pain, or that its behavior could jeopardize the health and safety of other pets or our staff. No pet can stay with us unless the pet is healthy and we have confirmation from a licensed veterinarian or approved designee that the pet has received all vaccinations required by *Woof Pet Resort*. We may accept certain older pets and we may administer routine medication for chronic conditions, but we are not equipped to care for acutely sick pets or aggressive or biting pets. You represent that to the best of your knowledge, your pet has not been exposed to rabies, distemper, parvovirus, or canine influenza within 30 days prior to beginning its stay with us. If your pet has been treated for contagious illness, we cannot accept your pet for at least two (2) weeks after treatment has been completed and a statement of health is obtained from a licensed veterinarian.
8. (a) I understand there are inherent risks associated with the presence of pets in training, whether group or private sessions. I assume full responsibility for myself, my pet, any substitute handlers of my pet, and any observers that attend class with me. I agree that I have given full disclosure of any history of aggressive behavior by my pet, and understand that failure to do so will result in my dismissal from classes and no refund shall be given.  
  
(b) I agree that the trainer and *Woof Pet Resort* will not be liable for any damage or loss resulting from the failure of my pet to respond to any commands taught to my pet or resulting from counseling and advice supplied to me. My pet's behavior now and in the future is solely my responsibility. Should any behavior on the pet's part now or in the future result in damage to the property, owners, or person of a third party, I agree to assume full liability for any and all such damage and to absolve the trainer and *Woof Pet Resort* from any and all obligations to pay such damage.
9. I understand that the hours of operation are from 6:30 a.m. to 6:30 p.m. Monday through Friday. Weekend appointments are scheduled only as they become available. Check out time is by noon on the departure date and additional charges will be due for late check out. Pets not picked up by 7:00 p.m. will be subject to an additional boarding charge and will be released the next business day, unless arrangements with *Woof Pet Resort* are made to the contrary.
10. Should I, or my pre-approved agent, fail to contact *Woof Pet Resort* within 24 hours after the arranged pick up time, my pet will be considered to be abandoned. Any expenses incurred for the transport, overnight care, and/or placement or adoption of said pet shall be paid by me, in addition to other fees incurred for services provided by, at, or through *Woof Pet Resort*. I hereby grant a lien on said pet for any and all unpaid charges resulting from services provided by, at, or through *Woof Pet Resort*.
11. I agree to not bring items with my pet that are valuable or irreplaceable. *Woof Pet Resort* is not responsible for loss or damage to any personal item or toy left with my pet.
12. I agree that my pet(s) may be videotaped, photographed, and/or recorded. *Woof Pet Resort* shall retain the exclusive rights to use such tapings, photograph, and recordings an unlimited number of times in perpetuity, to copyright, to use and to license to others in any manner.

I certify that I have read, understand and agree to the policies, conditions and statements of this agreement:

Owner's Printed Name: \_\_\_\_\_

Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Woof Pet Resort Representative's Printed Name: \_\_\_\_\_

Woof Pet Resort Representative's Signature: \_\_\_\_\_ Date: \_\_\_\_\_